

Refund & Cancellation Policy

DevSolutions Training & Assessment Center

Refund and Cancellation Policy

By registering for any DevSolutions training or seminar, the participant acknowledges and agrees to the following refund and cancellation terms:

1. Participant Cancellation

Because training slots are limited and seats are reserved specifically for each participant:

- **Cancellation 14 days or more before the scheduled training:** Eligible for a **full refund**, less any applicable payment processing fees.
- **Cancellation 7–13 days before the scheduled training:** Eligible for a **50% refund**.
- **Cancellation less than 7 days before the scheduled training:** **No refund** will be provided.

2. Transfer of Registration

Instead of cancelling, participants may request to **transfer their registration to another person** or to a future available batch, subject to approval and availability.

Transfer requests should be submitted **at least 3 days before the scheduled training**.

For transfers to another batch, any applicable difference in training fees may be charged.

3. No-Show Policy

Participants who fail to attend the training without prior notice will be considered a **no-show** and will **not be eligible for a refund**.

Failure to attend one or more days of a multi-day training program does not entitle the participant to a partial refund.

4. Late Arrival

Participants are expected to arrive **at least 30 minutes before the scheduled start time on Day 1** for registration and check-in.

Late arrival does not qualify for a refund or partial refund.

5. Cancellation or Rescheduling by DevSolutions

DevSolutions reserves the right to **reschedule, postpone, or cancel a training session** due to circumstances beyond our reasonable control, including but not limited to severe weather, natural disasters, government restrictions, safety concerns, or other unforeseen circumstances.

If DevSolutions cancels a training session and cannot provide a suitable alternative date, participants may choose between:

- **Full refund of the training fee, or**
- **Transfer to another available batch or schedule.**

6. Weather and Unforeseen Circumstances

For safety reasons, DevSolutions may reschedule training when conditions make it unsafe or impractical to conduct the program.

If the training proceeds as scheduled, a participant's inability to attend due to personal circumstances will be subject to the standard cancellation policy above.

7. Refund Processing

Approved refunds will be processed using the original payment method whenever possible. Processing time may vary depending on the payment provider or financial institution.

Any **non-refundable payment gateway or transaction fees** may be deducted from the refund amount where applicable.

8. How to Request a Cancellation or Transfer

All cancellation, refund, or transfer requests must be submitted to **DevSolutions Training & Assessment Center** through the official contact channel used during registration.

The request should include:

- Full name of participant
- Training/seminar registered
- Scheduled date
- Order or registration reference number
- Reason for cancellation or transfer

Refund eligibility will be based on the date and time the cancellation request is officially received by DevSolutions.

Important Notice

Registration fees are not automatically refundable simply because a participant is unable to attend. By completing registration and payment, participants acknowledge that their seat has been reserved specifically for them and agree to the cancellation and refund terms stated above.

DevSolutions Training & Assessment Center reserves the right to review exceptional circumstances on a case-by-case basis.